

ACCESS2GO FRAUD POLICY

Customer is solely responsible for fraudulent calls or data transmitted utilizing the Services. Customer is solely responsible for selection, implementation and maintenance of security features for protection against unauthorized calling, and ACCESS2GO shall have no liability therefor. Customer is solely responsible for payment of all long distance, toll and other telecommunications charges incurred through use of the Services being provided hereunder regardless of whether such use was intended or authorized by Customer. Customer shall defend, indemnify and hold harmless ACCESS2GO from and against all costs, expenses, claims or actions arising from fraudulent calls of any nature carried by means of the Services. Customer shall not be excused from paying ACCESS2GO for Services provided to Customer or any portion thereof on the basis that fraudulent calls comprised a corresponding portion of the Services. In the event ACCESS2GO discovers fraudulent calls being made, nothing contained herein shall prohibit ACCESS2GO from taking immediate action, without notice to Customer, that is reasonably necessary to prevent such calls from taking place. Notwithstanding the foregoing, it is understood that ACCESS2GO is under no obligation to investigate the authenticity of calls charged to Customer's account and shall not be liable for any fraudulent calls processed by ACCESS2GO and billed to Customer's account.

In the event customer loses or desires to cancel calling cards, Customer shall notify ACCESS2GO by phone at 1-866-822-2246 and fax notification to 309-688-3360. Customer's liability for lost or canceled calling cards shall stop 3 hours after ACCESS2GO acknowledges receipt of request in writing. Customer must provide a method for confirmation by ACCESS2GO to deliver in writing such as email or fax. Customer is responsible for providing accurately and completely providing pertinent information about the specific cards that are missing.